

Bid Corrigendum

GEM/2026/B/7644797-C5

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

Buyer Added Bid Specific Additional Terms and Conditions

1. **OPTION CLAUSE 25% :** The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, the contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration.
For lumpsum-based service contracts, the buyer may increase the scope of work and contract value up to 25 percent with the consent of the service provider
2. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
3. Bidders can also submit the EMD with Account Payee Demand Draft in favour of
Security Paper Mill
payable at
Narmadapuram
.
Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.
4. Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C
Security Paper Mill, Narmdapuram
.
The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledger. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date
5. Bidders can also submit the EMD with Banker's Cheque in favour of
Security Paper Mill
payable at
Narmadapuram
.
Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.
6. Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name
SECURITY PAPER MILL, NARMADAPURAM
Account No.
201003487038
IFSC Code
INDB0000449
Bank Name
Indusind Bank
Branch address
Ground Floor, Sat Rasta, Main Road, Narmadapuram (M.P) 461001
.
Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

7. Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of
Security Paper Mill
payable at
Narmdapuram
. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.
8. Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of
Security Paper Mill, Narmadapuram
A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.
9. Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in
Beneficiary name
SECURITY PAPER MILL, NARMADAPURAM
Account No.
201003487038
IFSC Code
INDB0000449
Bank Name
Indusind Bank
Branch address
Ground Floor, Sat Rasta, Main Road, Narmadapuram (M.P) 461001
. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.
10. Text Clause(s)

Final Technical [Specification:-](#)

The below mentioned minimum technical specifications shall be considered under scope of work;

Technical Specification	Values
Type of Service	Internet Leased Line
License of Internet lease line (ILL)	Class A
License of Lease Line (LL/PP)	National long Distance (NLD)
Bandwidth Capacity (In Mbps)	50
DDOS with Internet Lease line Services	Yes
Latency within India	Less than 60 ms
Latency outside India	Less than 180 ms
Packet Drop (In percentage)	less than 1
Type of Media	Fiber
Link Type (Manageability)	Managed
Minimum Static IP required (For ILL)	8
Network Accessories	Provided by seller

1. End to End solution of service should be provided by the vendor.
2. Unlimited Data Transfer.
3. 24 x 7 Customer Support Service.
4. Minimum 8 static Public IP address of IPV4 pool should be provided by the vendor.
5. Connection should be Uncompressed & Unshared.
6. Flapping link will be considered as downtime.
7. The Service Provider shall do proactive monitoring and fault management of the network on an End-to-End basis remotely from its own Network Operations Centre (NOC).
8. All the Necessary power and communication cables for complete H/W installation including interfacing cables required for inter-connection of different equipment supplied are in the scope of the vendor and shall be supplied at no extra cost.
9. Service provider should provide a completely fresh and independent connectivity setup on fiber optics cable only. The service provider shall not utilize the existing BSNL line/infrastructure for the proposed last mile connectivity.
10. RF (Radio Frequency/Wireless) connectivity shall not be considered. Only a dedicated fiber-based leased line connection with separate infrastructure will be accepted.

Payment Terms: Payment will be made on quarterly basis after the quarter and submission of invoice along with SLA report for the quarter by vendor and certification by end user.

Uptime Calculation & Penalty clause:

The vendor shall ensure an uptime of 99.5% for the entire duration. The Actual Uptime on fibre Link to be calculated in respective month and will be measured against total uptime hours 99.5%. Failing so will attract penalty as per below mentioned Uptime Calculation & Penalty clause.

S. No.	Uptime	Penalty in % per month
1	99.5%	0
2	99.0% to < 99.5%	10
3	98.5% to < 99.0%	20
4	98.0% to < 98.5%	30
5	95.0% to < 98.0%	50
6	90.0% to < 95.0%	70
7	85.0% to < 90.0%	80
8	80.0% to < 85.0%	95
9	<80.0%	100

Example: In the Month of November total days is 30 and total down time in the same month in hours was 5 hours. In such case the Actual Uptime can be calculated as follows: Total hours in the month = 30 X 24 = 720. Actual Uptime Hours = 720 - 5 = 715. Actual Uptime % = (715/720) X 100 = 99.30%. Accordingly in reference of above table, penalty will be applicable.

Exclusions:

Down time due to following situations will not be considered for the purpose of penalty calculation

Schedule maintenance by the service provider with prior intimation

Link down due to power failure at SPM Narmadapuram.

Force majeure event

Delivery Schedule: Duration of the service would be for 3 years from the date of link commissioned at SPM Narmadapuram.

11. Buyer Added text based ATC clauses

ADDITIONAL TERMS & CONDITIONS (ATC)

- 1. Required Terms of Delivery:** F.O.R. Security Paper Mill Narmadapuram (Duly Unloaded).
- 2. Destination:** Security Paper Mill, Narmadapuram (M.P.)-461005.
- 3.** Bidder Should Quote Prices Inclusive of GST And All Cost Components Such As Packing & Forwarding Details, Freight & Insurance Charges up to Destination etc. on FOR Security Paper Mill, Narmadapuram (Madhya Pradesh), India basis only.
- 4. Liquidated Damages (LD) Clause:** If the contractor fails to deliver the goods and/or services or any instalment thereof within the Delivery Period, SPM Narmadapuram shall, without prejudice to other rights and remedies available to SPM, Narmadapuram under the contract, deduct from the contract price, as Liquidated damages, a sum equivalent to the rate of 0.5 per cent of the delivered price of the delayed goods and/or services for each week of delay or part thereof until actual delivery or performance, subject to a maximum deduction of the 10% of the delayed goods or services.
- 5.** The terms and conditions, guidelines of SPMCIL Procurement Manual Version 3.0 will be applicable to this bid at any stage to avoid any conflict at later stage. Kindly refer General Instructions to Tenderer (GIT) and General Conditions of Contract (GCC) of SPMCIL Procurement Manual Version 3.0 for additional terms and conditions as per the links given below:

GIT: <https://www.spmcil.com/wp-content/uploads/2024/06/GIT-3.0-1.pdf>

GCC: <https://www.spmcil.com/wp-content/uploads/2024/06/GCC-3.0-1.pdf>

- 6.** SPM (as Buyer) is liable to deduct TDS u/s 194Q @ applicable rate on goods purchases (if applicable). In case of deduction of TDS under section 194Q; the Supplier (Vendor) need not to charge TCS u/s 206C (1H) on invoicing on or after 01.07.2021.
- 7. GST Return:** Supplier should file the GST returns for outward supplies in time. In case of any Input Credit Loss to SPM by way of their failure to file GST Returns in time, SPM reserves the right to withhold the payment of further supplies till production of evidence of filing of Returns.
- 8. Service Period:-** Duration of the service would be for 3 years from the date of link commissioned at SPM Narmadapuram.
- 9.** Bidder shall submit duly seal & signed copy of Scope of Work/Technical Specifications and declaration.
- 10. Pre Qualification Criteria :-**

(a) For MSE/Start-up firm: The bidder must have capability to provide the relevant services.

(b) For other firm - Experience and past performance: The bidder should have experience of having successfully supplied relevant services of 1,58,308 in any one of the last five years ending on '31.03.2025',

Note:- Participating bidder needs to submit all related documents along with the bid.

Note:- (i) For MSEs and Start-ups (registered for the tendered item) all financial criteria shall be exempted. However, its capacity and capability may be verified.

(ii) Start-up Enterprises: Requirements of prior experience and turnover would be relaxed for Start-up enterprises as recognized by Department for Promotion of Industry and Internal Trade (DPIIT), subject to their meeting the quality and technical specifications. Such Start-ups may be either MSE or otherwise.

11. Anti-Bribery Management System (ABMS): By participating in this tender, the suppliers/Vendors/Contractors are deemed to have undertaken that they shall not give or take, any financial or non-financial bribe, to or from anyone during the tender or during the execution of the contract thereafter and if they notice any such incident happening, they shall report it to Vigilance.

12.Common IP Addresses: Bidders may please note that GeM is capturing and showing the IP addresses used by the Buyer and the Bidder(s)/Seller(s). The received bids having matching/common IP address with either Bidder(s)/Seller(s) or Buyer, shall be outrightly rejected & shall not be considered for further evaluation.

13.In case a tenderer attempts to influence SPMCIL's decision on scrutiny, comparison, evaluation, and award of the contracts, it will be treated as a serious misdemeanour. In such a case the tenderer shall be liable for rejection in addition to appropriate administrative actions being taken against that tenderer, as deemed fit by SPMCIL, in terms of clause 44 of GIT.

Corrigendum - I

Reference	Existing Entries	Read As
Bid Opening Date & Time	24.07.2026 16:30:00	07.08.2026 16.30.00
License of Internet Leased Line (ILL)	Class A	Class A and B

12. Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1

bidders through a Random Algorithm executed by GeM system.

14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)