



**SECURITY PAPER MILL,
NARMADAPURAM- 461005 (M.P), INDIA**

(A Unit of Security Printing and Minting Corporation of India Limited)

(Wholly owned by Government of India)

(Miniratna Category-I CPSE & ISO 9001:2015, 14001:2015, 45001:2018, 50001:2018 & IEC17025:2017 Certified)

Website: <http://spmarmadapuram.spmcil.com>

E-Mail: gm.spm@spmCIL.com

CIN: U22213DL2006GOI144763,

Ph.No:91-7574-255259,

GSTIN: 23AAJCS6111J3ZE

Fax No: 07574-255170

PR Number	PR Date	Indenter	Department
17005425	23.06.2025	E&I	E&I/PAC

Security Classification: NON-SECURITY

TENDER DOCUMENT for "CAMC of EPABX Telephone Exchange"

Tender Number: 6000019328/E&I/PAC/

Dt. 11.07.2025

This Tender Document Contains.... Pages.

Tender Documents is issued to:

To,

**M/s. Intellicon Pvt. Ltd.,
Plt No. 14/15/16, GIDC Electronic Zone,
Sector-26, Gandhinagar,
Gujarat-382028, India.**

Phone No.-+91-7969124000

Email:- pramodp@intellicon.in

Details of Contact person in SPMCIL regarding this tender:

Name, Designation : Biplab Basak [Manager (Material) & CPSO]

Address: Security Paper Mill, Narmadapuram

Phone No : 07574-286776/286839

Email: Biplab.basak@spmCIL.com



Tender Number:6000019328

Section1: Notice Inviting Tender (NIT)

6000019328 /E&I/CAMC/PAC

02.07.2025

(SPMCIL's Tender SI No.)

(Date)

1. Sealed tenders are invited from eligible and qualified tenderers for supply of following goods & services:

Sch d. No.	Brief Description of Goods/services	Quantity (with unit)	Earnest Money (In Rupee)	Remarks
1	CAMC OF EPABX TELEPHONE EXCHANGE	1.000 AU	00.00INR	
1	CAMC of EPABX telephone exchange	8.000AU		
Type of Tender (Two Bid/ PQB/ EOI/ RC/ Development/ Indigenization/ Disposal of Scrap/ Security Item etc.)			ONE-BID PROPRIETARY ARTICLE CERTIFICATE	
Dates of sale of tender documents:			From 11.07.2025 to 12.08.2025 during office hours.	
Place of sale of tender documents			ADMIN OFFICE, SPM, NARMADAPURAM	
Closing date and time for receipt of tenders			12.08.2025	11:00:00
Place of receipt of tenders			ADMIN OFFICE, SPM, NARMADAPURAM	
Time and date of opening of tenders			12.08.2025	15:00:00
Place of opening of tenders			ADMIN OFFICE, SPM, NARMADAPURAM	
Nominated Person/ Designation to Receive Bulky Tenders (Clause 21.21.1 of GIT)			Biplab Basak Manager (Material)	

Sub: Regarding acceptance of Terms and Conditions for "CAMC of EPABX Telephone Exchange".

Security Paper Mill, Narmadapuram MP invites the quotation/Proforma Invoice for "CAMC of EPABX Telephone Exchange". You are therefore, requested to send the quotation cum proforma invoice for the same on or before closing date & time for receipt of tender by Fax & Email, and sent original copy by speed post. The quotation cum proforma invoice may be sent in the favour of the "The Chief General Manager, Security Paper Mill, Narmadapuram MP" immediately containing the following:

Please submit on or before 3:00 pm on date of tender opening, your quotation for following goods, in accordance with the Terms and Conditions printed in this tender enquiry, in a sealed cover, marked on top with – Enquiry No; Date of Tender opening.

Your's Faithfully,

Biplab Basak

(Biplab Basak)

Manager(Material)& CPSO

FOR CHIEF GENERAL MANAGER

CORRESPONDING ADDRESS

THE CHIEF GENERAL MANAGER

SECURITY PAPER MILL

NARMADAPURAM-461005 (M.P.)

Website: <http://spmarmadapuram.spmcil.com>

PHONE :-07574-286848/286587/286776

Digitally signed by Biplab Basak
Date: 2025.07.12 17:34:00 +05'30'

TERMS AND CONDITIONS :

1. The quotation must be in the form furnished by procuring entity and should be in ink free from corrections/erasures. In case there is any unavoidable correction it should be properly attested, otherwise the quotation will not be considered.
2. Eligibility to participate as per Government of India's Public Procurement (Preference to Make in India) Order 2017 (as amended/ revised) and Ministry of Finance, Department of Expenditure, Public Procurement Division's Orders (Public Procurement 1, 2 and 3) F.No.6/18/2019-PPD dated 23rd/ 24th July 2020 (or any further amendments thereof) regarding eligibility of bidders from neighbouring countries shall apply to this tender.
3. Please note that SPMCIL reserves its right to grant Purchase preferences in accordance with Government of India's Public Procurement (Preference to Make in India) Order 2017 (as amended/ revised) and Public Procurement Policy for Micro and Small Enterprises (MSEs) Amendment Order, 2018 (as amended/revised).
4. Interested tenderers may obtain further information about this requirement from the above office selling the documents. They may also visit our website mentioned above for further details.
5. Tenderer may also download the tender documents from the web site mentioned above and submit its tender by utilizing the downloaded document, the bidder must not make any changes to the contents of the documents, except for filling the required information.
6. Tenderers shall ensure that their tenders, duly sealed and signed, complete in all respects as per instructions contained in the Tender Documents, are dropped on or before the closing date and time indicated in the Para 1 above in the tender box located at the address given below , failing which the tenders will be treated as late and rejected. Tenders may also be sent through post at the address as above. However, Purchaser will not be responsible for any postal lapses or delays in receipt of the documents. In case NIT/ SIT provide for uploading of bids to nominated eProcurement portal, bidders must upload their bids along with scanned copies as required enclosures (including proofs of cost of Tender Documents and EMD as applicable - unless an online payment gateway is provided in the instruction) as per instructions given in this regard. Original copies of such scanned uploaded required enclosures must reach in physical form within the date and place as provided in such instructions, otherwise their uploaded bid, would be declared as unresponsive.
7. In the event of any of the above-mentioned dates being declared as a holiday/ closed day for the purchase organisation, the tenders will be sold/ received/ opened on the next working day at the appointed time.
8. The tender documents are not transferable.
9. The bidder, their affiliates, or subsidiaries – including subcontractors or suppliers for any part of the contract – should not be debarred by DoE, MoF, GoI; DEA, MoF, GoI; SPMCIL; procuring unit of SPMCIL for participating in its tenders.
10. ##Bidders are requested to attend a pre-bid conference for clarification on technical specifications and commercial conditions of the Tenders, on the time, Date and Place mentioned in Para 1 above, Participation in the Pre-bid conference is restricted to prospective bidders who have been invited to participate in the tender or who have purchased the tender documents. Participation is not mandatory, however, in case a bidder chooses not to participate (or fails to do so) in the pre#bid conference, it would be assumed that they have no issues regarding the Technical/ commercial specifications/ conditions.
11. ##All Bidders shall have to sign the Integrity Pact with the purchaser as per format given in Section XX; otherwise, their bids are liable to be summarily rejected.



Tender Number:6000019328

13. Undersigned confirms that the required goods mentioned above are not available on GeM as per "GeM - Availability Report and Past Transaction Summary" (GeM - AR&PTS). This unique ID is GEM/GARPTS/02072025/8SCNU2U3W3HV Date:02.07.2025

.....
.....
.....
.....

[Name, designation, address, tel. No etc. of the officer signing the document]

For and on behalf of

.....

.....
(Name Designation, Address telephone number etc
of the officer signing the document)

For and on behalf of

.....

Section VI: List of Requirements

Schedule No.	Breif Description of goods and services (Related Specifications etc.are in Section-VII)	Accounting Unit	Quantity	Amount of Earnest Money	Remark
1	CAMC OF EPABX TELEPHONE EXCHANGE	AU	1.000	00.00INR	

SUBMISSION OF TENDER: The bid is to be submitted in one part are as follows:

(1) Bid: ONE BID (In One Parts)

Required BID Documents and Accept conditions:

(1) Consisting of all technical specification as per section VII of this Tender document & commercial conditions.

(2) Tender Fee: NIL

(3) Submission of Undertaking: Kindly submit undertaking as per Annexure IV.

(4) Validity: 90 days from the date of opening of the tender.

(5) Place of Work: Security Paper Mill, Narmadapuram.

(6) Service Period: CAMC period shall be 27.09.2025 to 26.09.2027

(7) Payment Terms: 100% payment will be made on quarterly basis through RTGS/NEFT Only.

(8) Taxes: If any - Please strictly incorporate in our NIT Section - XI.

(09) Warranty: The warranty period shall be 01 year for parts replaced.

(10) No Deviation Certificate: Bidder should confirm in their quotation, "We acceptance of all terms and condition with technical specification of tender document without any deviation".

(11) All Sections & pages of the tender documents strictly should be signed, name and sealed by bidder firm.

(12) PRICE Schedule:

The bidders shall quote the price and other elements of price as per the format given as Section – XI of this tender documents. Insertion, post script, addition and alteration shall not be made, if any, will not be considered for calculating the price.

NOTE: "BIDDER TO FURNISH STIPULATED DOCUMENTS ALONG WITH TENDER IN SUPPORT OF FULFILLMENT OF TENDER CRITERIA. FURTHER CORRESPONDENCE IN THIS REGARD WILL NOT BE ENTERTAINED FOR ANY REASON. NON-SUBMISSION OR INCOMPLETE SUBMISSION OF DOCUMENTS MAY LEAD TO REJECTION OF OFFER."

Terms and Condition (PAC):

1. The quotation must be in the form furnished by procuring entity and should be in ink free from corrections / erasures. In case there is any unavoidable correction it should be properly attested, otherwise the quotation will not be considered.
2. Quotation will be opened on due date at 3.00 p.m. at the indicated venue in presence of tenderer or their representatives who may wish to be present.
3. The Purchaser reserves the right to accept the offer by individual items and reject any or all tenders without assigning any reason thereof and does not bind itself to accept lowest quotations.
4. Participation in this tender is by invitation only. Unsolicited offers are liable to be ignored. However, vendors who desire to participate in such tenders in future may bring it to the notice of Procuring Entity and apply for registration as per procedure.
5. Manufacturer's name and country of origin of materials offered must be clearly specified. Please quote whether your organisation is large scale industry or small-scale industry. If you have NSIC/ SSI/ MSI. certificate, please attach it to the quotation. Mention your registration details.
6. Complete details and ISI specification if any must accompany the quotation. Make/ Brand of the item shall be stated wherever applicable. If you have got any counter offer as suitable to the material required by us, the same may be shown separately.
7. Samples must be submitted where specified along with the quotations. Samples must be carefully packed, sealed and labelled clearly with enquiry number, subject and sender's name for easy identification. Rejected samples will be returned at your cost if insisted.
8. All drawings sketches and samples if any sent along with this enquiry must be returned along with quotations duly signed.
9. All supplies are subject to inspection and approval before acceptance. Manufacturer/ Supplier Warranty Certificates and Manufacturer/ Government Approved Lab Test Certificate shall be furnished along with the supply, wherever applicable.
10. The Purchaser reserves the right to modify the quantity specified in this enquiry.
11. The prices quoted should be firm till the supplies are completed. Please quote the rates in words and figures. Rates quoted should be free delivery at destination including all charges otherwise the quotation is likely to be rejected. Price quoted for free delivery at destination will be given preference. If there is no indication regarding the FOR, in the quotation, then it will be considered as F.O.R. Destinations. Price quoted should be net and valid for a minimum period of three months from the date of opening of the quotation.
12. Payment of GST is primarily the responsibility of the seller and will not be paid unless the percentage value is clearly mentioned in the quotations. If no indication regarding GST is recorded in the quotation, the GST will be considered as included.
13. Delivery Period required for supplying the material should be invariably specified in the quotation.



Tender Number:6000019328

14. In case your quotation is accepted, and order is placed on you, the supply against the order should be made within the period stipulated in the order. Purchaser reserves the right to recover any Loss sustained due to delayed delivery by way of penalty. Failure to supply the material within the stipulated period shall entitle the Purchaser for imposition of Penalty without assigning any reasons @ 1/ 2% of the total value of the item covered in order as LD for each week or part thereof of delay. The total damages shall not exceed 10 (ten) per cent of the value of delayed goods.

15. If the deliveries are not maintained and due to that account the Purchaser is forced to buy the material at your Risk and Cost from elsewhere, the loss or damage that may be sustained there by will be recovered from the defaulting supplier.

16. Dispute Clause: Any dispute relating to the enquiry shall be subject to the jurisdiction of the court at Narmadapuram only.

17. Our normal payment terms are 100% within 30 days on receipt and acceptance of material at our site in good condition

SIGNATURE OF BIDDER WITH NAME,
DESIGNATION & SEAL

Section VII: Technical Specifications

Comprehensive Annual Maintenance Contract of Karel DS 200 EPABX System for a period of 02 (two) years.

The CAMC is being procured for maintenance of our Karel DS 200 EPABX System configured for 512 Analogue Extension, 24 Trk, MGW with PC console & all accessories.

Terms & Conditions:-

- 1-The AMC will cover entire Exchange and it's accessories except the Batteries.
- 2-The Services will not cover damage due to natural calamities and Physical Damages.
- 3-In case of critical or Major breakdown, firm's service Engineer has to reach the S.P.M. within 6 Hours for rectification work.
- 4-Payment shall be done on quarterly basis.
- 5 In case no complaint has been logged by S.P.M., Firm's Engineer should make atleast one visit in a Quarter.

Comprehensive Annual Maintenance Contract of Karel DS 200 EPABX System
for a period of 02 (two) years.

SCOPE OF WORK:

- I. The CAMC is being procured for maintenance of our Karel DS 200 EPABX System configured for 512 Analogue Extension, 24 Trk, MGW with PC console & all accessories.
- II. The AMC will cover entire Exchange and it's accessories except the Batteries.
- III. The entire system should be thoroughly inspected & serviced for its smooth functioning by the Service Engineer of the successful bidder at least four times in a year at the equal interval in the presence of senior officials nominated by the competent authority of SPM.
- IV. After each inspection & service a copy of the service report duly signed by the service engineer and SPM representative should be submitted to SPM authorities.
- V. The firm shall carry out preventive maintenance: De-dusting & Cleaning of interior & exterior of the complete system. Running diagnostic software to ensure that the Duplex Server is working satisfactorily as and when required. Running Anti-Virus package with its latest updated version to keep away any virus as and when required. Reloading of software (operating system & application software) packages as and when required Repair / replacement of parts wherever needed for proper functioning of system. Loading of Network card drivers, printer drivers.
- VI. Carry out any other works (software and hardware) required to keep the system in satisfactory working condition.
- VII. The firm shall repair the defective parts; if the parts are not repairable the same shall be replaced with the other new good one by firm without any additional charge.
- VIII. The firm shall also extend the full support for all software and hardware & all driver software and anti-virus etc.
- IX. Tenderer shall keep in mind while quoting the comprehensive AMC charges that all parts of the system are covered under the CAMC. Hence no payment shall be made against any replacement of hardware and software to the contract amount.

Additional Terms and Conditions:

- I. The firm shall provide repairs and maintenance services, in response to oral communication, including telephone notice by SPM within one day.



Tender Number:6000019328

II. The firm shall ensure that the faults and failures intimated by SPM as above are set right on same day. The firm should provide the service any time during normal working hours from 08:00 AM to 05:00PM including weekly off & Holidays.

III. Depending upon the urgency, SPM reserve the right to call and demand the services beyond the working hours, weekly off day, the Gazetted Holidays and the firm has to provide the services without any delay.

Gazetted Holidays and the firm has to provide the services without any delay.

Section XI: Price Schedule

To,
(Name and Address of Purchaser)

OFFER FORM for Tender No Date of opening Time..... Hours

We hereby certify that we are established firm of manufacturers / authorised agents of M/s..... with factories at which are fitted with modern equipment and where the production methods, quality control and testing of all materials and parts manufactured or used by us are open to inspection by the representative of(Name of Purchaser). We hereby offer to supply the following items at the prices indicated below:

Service Line No.

1. (CAMC of EPABX Telephone Exchange)

Kindly provide SAC Code.....

1.Basic price

2.Qty (UOM) 8 (AU)

3. Total (basic price*Qty).....

4. GST 18% on total.....

5. Grand Total (3+4).....

1. Scope of Supply: (Cost break-up of the quoted cost, showing inter-alia costs of all the concomitant Installation/ Commissioning/ Training/ Technical Support/ incidental services/ software/ accessories, considered necessary to make the proposal self-contained and complete must be indicated here.)

2. Taxation Details:

- PAN number
- Type of GST Registration (Registered, Unregistered, Composition, SEZ, RCM etc.)
- GSTIN number
- Registered Address as per GST registration and Place of Delivery for GST Purpose
- Contact Names, Nos. & email IDs for GST matters (Please mention primary and secondary contacts)

3. It is hereby certified that we have understood the General and Special Instructions to Tenderers (GIT and SIT), and also the General and Special Conditions of Contract (GCC and SCC) attached to the tender and have thoroughly examined specifications/ Quality Control Requirements and other stipulations in Section VII & VIII – Technical Specifications and Quality Control Requirements; and are thoroughly aware of the nature of stores required and our offer is to supply stores strictly in accordance with the requirements and according to the terms of the tender. We agree to abide solely by the General and Special Conditions of Contract and other conditions of the tender in accordance with the tender documents if the contract is awarded to us.

4. We hereby offer to supply the stores detailed above or such portion thereof, as you may specify in the acceptance of tender at the price quoted and agree to hold this offer open for acceptance for a period of — days from the date of opening of tender (i.e., upto —), We shall be bound by the communication of acceptance despatched within the prescribe time.



Tender Number:6000019328

Signature and seal of Manufacturer/Bidder

Note -

- (i) The Bidder may prepare their own offer forms as per this proforma.
- (ii) No change in the proforma is permissible.
- (iii) No erasures or alternations in the text of the offer are permitted. Any correction made in the offer shall be initialled by the bidder.
- (iv) This Section should not bring in any new Technical Parameter that has not been mentioned in the Technical Bid



Tender Number:6000019328

Section XIV: Manufacturer's Authorization FORM

To,
Security Paper Mill, Hoshangabad
A Unit of Security Printing & Minting
Corporation of India Limited
(Wholly Owned by Govt. of India)
Hoshangabad

Dear Sirs,

Ref.: Your Tender document No..... dated.....

We..... who are proven and reputable manufacturers of
..... (name and description of the goods offered in the tender) having factories at
..... here by authorize Messrs..... (name and address of the agent) to
submit a

tender, process the same further and enter into a contract with you against your requirement as contained in the
above referred tender enquiry documents for the above goods manufactured by us.

We further confirm that no supplier or firm or individual other than Messrs..... (name and address of
the above agent) is authorized to submit a tender, process the same further and enter into a contract with you against
your requirement as contained in the above referred tender enquiry documents for the above goods manufactured by
us.

We also hereby extend our full warranty, as applicable as per clause 16 of the General Conditions of Contract read
with modification, if any, in the Special Conditions of Contract for the goods and services offered for supply by the
above firm against this tender document.

Yours faithfully,

.....

.....

[Signature with date, name and designation]

Note: This letter of authorization should be on the letter head of the manufacturing firm and should be signed by a
person competent and having the power of attorney to legally bind the manufacturer.



Tender Number 6000019328

ANNEXURE – I

(To be submitted on the letter head)

DECLARATION

We do hereby declare that,

1. We have not been blacklisted /debarred by BNPMIPL /BRBNMPL /SPMCIL for participation in tenders. The information provided above is correct and true to the best of my knowledge and belief.
2. We do hereby declare that we have read and understood all terms and conditions of tender document including GIT, SIT, GCC, SCC, Technical Specification, Quality Control Criteria and confirm to abide to those conditions without any counter conditions.
3. "We are accepting all the terms and conditions of the tender document without any deviation and withdraw all deviations if any"

Signature.....

Name.....

Designation.....

Date.....

Stamp of the Organization.....



Tender Number 6000019328

ANNEXURE – II

(To be submitted on the letter head)

DECLARATION

"I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India. I certify that M/s.....**(firm's name)** is not from such a country or, if from such a country, has been registered with the Competent Authority. I hereby certify that M/s **(firm's name)** fulfills all requirements in this regard and is eligible to be considered." (where applicable, evidence of valid registration by the competent Authority shall be attached)"

I, the undersigned, declare that the item.....originate in.....(Name of the country).

Signature.....

Name.....

Designation.....

Date.....

Stamp of the Organization.....



Tender Number: 6000019328

ANNEXURE – III

(To be submitted on the letter head)

Declaration for Section 206AB of TDS under Income Tax Act, 1961

Vendor Code: _____

M/s _____

PAN _____

GSTIN _____

I/We (Legal Name and Complete Address) _____ PAN: (PAN No.) _____, TAN: (TAN No.) _____, referring to the provisions of 206AB of the IT Act, 1961, hereby declare the following:-

Financial Year	Aggregate TDS & TCS credit in our name was Rs. 50,000 or more ("Yes/No")	Income Tax Return ("ITR") Filed ("Yes/No")	E-filing Acknowledgement Number (15 digit - number) (Attach copy of acknowledgements)	Date of Filing of Return of income u/s 139/1 (DD/MM/YYYY)	Linked PAN with Aadhaar number or will link it before 31 May 2024 (or any further date as may be notified by CBDT ("Yes/No"))
2022-23					
2023-24					

We do hereby declare that to the best of my/our knowledge and belief what is stated above is correct, complete and is truly stated. In case there is a tax liability, interest or penal consequences which are levied on SPM on account of the false representation/declaration, I/we undertake to fully indemnify SPM for the same.

FOR _____

Authorized Signatory

Date:

Note: In case the vendor failed to comply with the above provisions, TDS shall be deducted at the higher of the following rates, namely:-

- (i) at twice the rate specified in the relevant provision of the Act; or*
- (ii) at twice the rate or rates in force; or*
- (iii) at the rate of five per cent (5%).*



Tender Number: 6000019328

ANNEXURE – IV

(To be submitted on the letter head)

We here by confirm that the rates quoted by us are the same and not higher than those quoted/delivered to other government, public sector, or private organization.

Signature.....

Name.....

Designation.....

Date.....

Stamp of the Organization.....