



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2024/B/5576983
Dated/दिनांक : 06-12-2024

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	06-01-2025 13:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	06-01-2025 13:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	120 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Finance
Department Name/विभाग का नाम	Department Of Economic Affairs
Organisation Name/संगठन का नाम	Security Printing And Minting Corporation Of India Limited (spmci)
Office Name/कार्यालय का नाम	Janpath
Item Category/मद केटेगरी	Pest and Animal Control Service - Maintenance Contract; 12 months; General Pests/Insects Control
Contract Period/अनुबंध अवधि	1 Year(s)
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	Yes
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid

Bid Details/बिड विवरण

Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	7 Days
Estimated Bid Value/अनुमानित बिड मूल्य	734504
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	Indusind bank
EMD Amount/ईएमडी राशि	14700

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	Indusind bank
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	14

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Chief General Manager
Security Paper Mill, Narmadapuram
(Chief General Manager)

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.
4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
5. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
 1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
 2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
 3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Past experience for similar extent of area or similar value in the past X years:40% of the estimated tendered quantity/value in any one of the last five years as on 31.03.2024

Certification requirements (Please enter any ISO certification/ CIBRC Certification/Membership requirements / Municipal State Certificate as Bonafide contractor or any other details):Firm must have accreditation under ISO 9001 & ISO 14001 & ISO 18001 standards

Scope of work and recommended frequency of treatments:[1730811665.pdf](#)

Pest And Animal Control Service - Maintenance Contract; 12 Months; General Pests/Insects Control (607028)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	

Specification	Values
Type of Service Required	Maintenance Contract
Service Cycle	12 months
Type of treatment	General Pests/Insects Control
The bidder should not have been blacklisted or debarred by any Central/ State Government/ agency of Central/ State Government/ Public Sector Undertaking/ Regulatory Authority of India at the time of submission of this bid	Yes
Addon(s)/एडऑन	
Additional Details/अतिरिक्त विवरण	
Delivery Address	Security Paper Mill, Narmadapuram
zipcode	461005

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Area in Sq meter	Additional Requirement/अतिरिक्त आवश्यकता
1	Biplab Basak	461005, Security Paper Mill ,Narmadapuram , Madhya Pradesh	607028	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

Security Paper Mill, Narmadapuram

A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

3. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name

Security Paper Mill, Narmadapuram

Account No.

201003487038

IFSC Code

INDB0000449

Bank Name

INDUSIND BANK

Branch address

Ground Floor, Shree Sai Kripa, Narmadapuram - 461001 , MP

. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

4. Buyer Added Bid Specific Scope Of Work(SOW)

Text Clause(s)

Procurement of Pest Control Services for Mill and Colony Area of Security Paper Mill, Narmada puram

1. The pest control services are required so that the mill and colony premises can be safe from pests, insects, reptiles etc. on regular basis. The workable area of SPM in which mill area is 57 acres (2,30,700 m²) including Intake-Well & in colony 45 acres (1,82,000 m²) approximately including Guest House, sub-stations in each phases along with residential staff quarters are to be attended on monthly basis.

2. SCOPE OF WORK

2.1. The following pest control services are required for 12 months (one year) which are mentioned in below table:

Sr. No	Pest Activity (Mill & Colony)	Frequency in Mill Area	Frequency in Colony Area
1	Mosquito control operation	once in a month	once in a month
2	Aqua Fogging (outdoor)	twice in a month	twice in a month
3	Larva Control Operation	Twice in a month	Twice in a month
4	Rat Control operation	once in a month	once in a month
5	Snake Control operation	once in a month	once in a month

2.2. OPERATIONS

1. MOSQUITOES CONTROL

A. ANTI LARVAL MEASURES

a) This treatment shall have to be done systematically in cesspits, drainage, channel, stagnate

water collection septic tanks, waterfall in lobby area and water pool etc. in the entire mill and colony area.

- b) The treatment shall be done by using diflubenzuron 2 % GR and Difluzuron 25% wp or any other chemical approved by WHOPES and HACCP.

B. RESIDUAL SPRAYING (ANTI ADULT MEASURES)

- a) This operation shall have to be carried out in the entire SPM premises.
- b) The chemical used will not leave stains on the wall, which is odorless, hassle free and very safe.
- c) All covered area to be treated with cyfluthrin 10% WP and cyfluthrin 5% EW or any other chemicals approved by WHOPES and HACCP.

C. AQUA/COLD FOGGING (OPEN AREA):

- a) Cold fogging uses cold spraying methods, which in most cases is using a high air pressure to spray out the fogging liquid into tiny particles.
- b) Ultra low volume (ULV) fogging machines are cold fogging machines that use large volumes of air at low pressures to transform liquid into droplets that are dispersed into the atmosphere.
- c) For cold fogging, Deltamethrin 2% EW shall be used and For thermal fogging: Deltamethrin 1.25 ULV shall be used or any other eco-friendly chemicals approved by WHOPES and BIS.

2. FLY CONTROL

Application of residual sprays, larvicides and flytrap setting should be adhered by using Bait product - Imidacloprid (0.5%) RB and for spray : Imidaclopride 21% SC + Beta cyfluthrin 10.5% SC or any other chemicals approved by HACCP.

- a) Disinfection treatment:
- b) Identification and removal of sources of pest
- c) Surface treatment with WHO approved chemicals.
- d) To be treated with cyfluthrin or any other chemicals approved by WHOPES and HACCP. The treatment will cover crawling insects.

2 (a) GEL/ Responder Treatment:

- a. Especially for control of cockroaches & Ant in canteen.
- b. GEL for cockroach: Fipronil 0.03 % RB - CIB approved
- c. GEL for ants: Imidacloprid 0.03% - HACCP approved

3. RODENT CONTROL MEASURES:

- a) Identification and removal / control of sources or Burrows of Rodent
- b) Pre Baiting with eatable material
- c) Baiting with cake form of chemicals shall be used i.e. free from powder.
- d) Trapping with lures/ Rat cages To establish Rodabox station
- e) Eliminating rats/ mice with glue traps
- f) Disposal of trapped rats in a scientific manner to avoid spreading of diseases.

4. SNAKE CONTROL

- a) Fill in holes where they might like to hide
- b) Remove rock piles and other hiding spaces
- c) Use of snake repellent chemicals.

3. SPECIAL CONDITIONS

Consumables chemicals:

- 1) All chemicals shall be approved by WHOPES and HACCP and also certified and recommended by local chief medical officer as to certify that the chemicals are relatively safe for public/ environment but effective against the pest.
- 2) All chemicals should be odourless and gas less.
- 3) Minimum 50% of tender value of chemical consumption shall be used during the period of one year pest control activity.
- 4) Three months chemical stock in advance shall have to be submitted and maintained at SPM. The invoice of the chemicals shall have to be submitted through authorized dealer or distributor of original manufacturer.

- 5) Separate register for chemical consumption, work activity (area wise) shall have to be maintained at SPM
- 6) Testing certificate of chemicals (batch no. wise) to be submitted along with invoice and material.

4. Other conditions:

1. Firm shall have to use modern spraying machine, mist blowers and fogging equipment.
2. Labour shall have to be provided with personal protective equipment
3. Firm shall have to deploy licensed manpower possessing complete knowledge, trained & qualified supervisor during the period of pest control activity.
4. Firm shall have to use integrated pest management & Eco-friendly techniques of pest control to safeguard the environment.
5. Firm shall have carry comprehensive survey of sites/ premises to identify type of pests and their intensity to work out suitable strategy/ action plan for effective and visible pest control.
6. Firm shall have to be strict adherence to dosages, dilutions & frequency schedules.
7. Firm must have accreditation under ISO 9001 & ISO 14001 & ISO 18001 standards to maintain quality of service delivery to customer while ensuring health & safety of public & avoid environmental pollution.
8. Firm shall have to provide the service immediately when the complaint arises.
9. Firm may visit the site i.e. mill & colony area of SPM before submitting their quote in the tender.
10. The services provided by firm may read one complete service for a month that shall be certified for payment as follows: ONE complete pest control service (*combining Mill and Colony area*) for a month at the specified frequency that shall be certified for payment. In case of non-rendering of service either in Mill area or Colony area due to certain circumstances, then the prorated work & amount shall be certified for payment.
11. Firm has to provide the uniform & ID to their employees from the beginning of the contract.
12. Firm shall be responsible, if any employee affected by any occupational diseases and accident occurs during the course of their job.
13. Log book shall have to be maintained by the firm and get the signature from the concerned departmental officer/ representative after completion of job.

5. PAYMENT TERMS

Payment shall be done on month wise after satisfactory completion of work by the firm during one month and on production of all required documents (like service log register, chemical test certificate, consumption report) by the firm.

5. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

6. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

7. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

List of Requirements

1. Required Terms of Delivery: FOR Security Paper Mill, Narmadapuram (dully unloaded)

2. **Destination:** Security Paper Mill, Narmadapuram, Madhya Pradesh – 461 005
3. **Payment Terms:** Payment shall be done on month wise after satisfactory completion of work by the firm during one month and on production of all required documents (like service log register, chemical test certificate, consumption report) by the firm.
4. Bidder Should Quote Prices Inclusive of GST And All Cost Components Such As Packing & Forwarding De tails, Freight & Insurance Charges upto Destination etc. on FOR Security Paper Mill, Narmadapuram (Madhya Pradesh), India basis only.
5. **Liquidated Damages (LD) Clause:** If the contractor fails to deliver the goods and/or services or any installment thereof within the Delivery Period, SPM Narmadapuram shall, without prejudice to other rights and remedies available to SPM, Narmadapuram under the contract, deduct from the contract price, as Liquidated damages, a sum equivalent to the rate of 0.5 Percent of the delivered price of the delayed goods and/or services for each week of delay or part thereof until actual delivery or performance, subject to a maximum deduction of the 10% of the delayed goods or services.
6. The terms and conditions, guidelines of SPMCIL Procurement Manual Version 3.0 will be applicable to this bid at any stage to avoid any conflict at later stage.

Kindly refer General Instructions to Tenderer (GIT) and General Conditions of Contract (GCC) of SPMCIL Procurement Manual Version 3.0 for additional terms and conditions as per the links given below:

GIT: <https://www.spmcil.com/wp-content/uploads/2024/06/GIT-3.0-1.pdf>

GCC: <https://www.spmcil.com/wp-content/uploads/2024/06/GCC-3.0-1.pdf>
7. **Anti-Bribery Management System (ABMS):** By participating in this tender, the suppliers/Vendors/ Contractors are deemed to have undertaken that they shall not give or take, any financial or non-financial bribe, to or from anyone during the tender or during the execution of the contract thereafter and if they notice any such incident happening, they shall report it to Vigilance.
8. SPM (as Buyer) is liable to deduct TDS u/s 194Q @ applicable rate on goods purchases (if applicable). In case of deduction of TDS under section 194Q; the Supplier (Vendor) need not to charge TCS u/s 206C (1H) on invoicing on or after 01.07.2021.
9. Vendor has to submit declaration in specified format (refer Buyer added Specific ATC) for the compliance of Section 206AB of Income Tax Act, 1961. In case of non-submission of declaration; TDS will be deducted at higher rates (as applicable) as per section 206AB.
10. **GST Return:** Supplier should file the GST returns for outward supplies in time. SPM reserves the right to withhold the payment of further supplies till production of evidence of filing of Returns.
11. Bidder shall submit duly sealed & signed copy of Technical Specifications.

Qualification Criteria

The bidder firm should meet following eligibility criteria to qualify:

- (a) For MSE/Start-up firm: The bidder must have capability to provide the relevant services.
- (b) For other firm - Experience and past performance: The bidder should have experience of having successfully supplied relevant services of Rs. 2,93,802/- in any one of the last five years ending on 31.03.2024 or supplied relevant services for a min. area of 2,42,811 sq. mtr. in any one of the last five years ending on 31.03.2024.

8. Past Project Experience

Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria: a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed. b. Execution certificate by client with contract value. c. Any other document in support of contract execution like Third Party Inspection release note, etc. **Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria: a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed. b. Execution certificate by client with contract value. c. Any other document in support of contract execution like Third Party Inspection release note, etc.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.

14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---